

Frequently Asked Questions about Emergency Alert Radios

1. Question: What accessories or parts should I receive with my radio?

Answer: When you receive your order, check to make sure each box that you receive contains the following items:

 - 1) radio
 - 2) instruction/maintenance sheet
 - 3) backup battery
 - 4) electrical cord
 - 5) antenna

2. Question: Where is the backup battery?

Answer: The backup battery is located in the compartment on top of the radio (slides open) and must be hooked up when you get the radio.

3. Question: The instructions say I should adjust the squelch by turning the trimpot. Do I need to do this?

Answer: No, your regular volume control on the top right side of the radio should be sufficient to adjust the volume. If after adjustment of the volume control, you are having difficulty hearing alerts, you may want to adjust the trimpot.

4. Question: Does the radio come with a warranty?

Answer: Yes, the radios come with a one-year warranty. Please contact the Department of Environmental Health and Safety if you experience problems with the radio.

5. Question: If I don't hear regular broadcasts, how will I know if my radio is working?

Answer: Each Friday at 11:00 am, the same time the tornado sirens are tested on campus, a test tone will be heard through your radios. This is done to ensure that the radios are operational.

6. Question: What kinds of announcements will be broadcast across the radio?

Answer: Nothing will be provided that does not affect the entire IUPUI community. Announcements will only alert the campus of severe weather, working fires, hazardous materials incidents, and any other item that is determined to be of great value to the university community. Crime alerts will be on a case-by-case basis.

7. Question: What do I need to do to make sure I can hear broadcasts?

Answer: Once the radio is turned on, push the reset button down and hold for a few seconds. This will reset the radio and allow broadcasts to be heard. Make sure to adjust the volume knob on the right side of the radio. When a page is received, the red light on the left side of the radio will be activated and the message will be broadcast. It is important to know that the radio needs to be reset again after a message or page is received. The red light will indicate that an announcement, a test page, or a power failure has occurred. This light will stay on until the reset button is pushed. Resetting the radio will then allow ensuing alerts to be heard. **Please remember to reset the radio after every page.**

8. Question: Should I hear any noise when I turn the radio on?

Answer: A very slight static noise may be heard if you hold the radio close to your ear or if the volume is turned up to the maximum level. Otherwise, you shouldn't hear static or any noises on the radio unless a message is broadcast or a test page is done.