Driving a National Performance Improvement Agenda in Hospice & Palliative Care

Visiting Scholar: Sally Norton, PhD, RN, FPCN, FAAN

Date: Wednesday, November 4th, 2015
Time: 12:00-1:00 pm
Location: IU Health Methodist Petticrew Auditorium

Co-Sponsored by the RESPECT Center & The Kaye Woltman Endowed Visiting Lectureship in Health Communication

Learning Objectives:
1. Describe one rationale for the national AAHPM and HPNA joint task force, Measuring What Matters.
2. State 3 issues common in palliative care that hinder national benchmarking of quality indicators.
3. Identify 2 palliative care quality measures that will be useful in your system.

**Please Note– Lunch will not be provided. You are welcome to bring your lunch and eat in the Petticrew Auditorium.**

About the Lecturer:
Sally Norton PhD, RN, FPCN, FAAN is a tenured Associate Professor of Nursing, with appointments in Medical Humanities and Family Medicine at the University of Rochester, and holds the Independence Foundation Chair in Nursing and Palliative Care. Dr. Norton is dedicated to improving the care of patients with advanced illness. To that end, her research is focused on palliative care and end-of-life decision-making with emphases on the communication processes and practice patterns of care delivery in the acute and long term care settings. She serves as a co-director of Research for the Division of Palliative Care in the Department of Medicine and is nationally recognized as an expert in palliative care research and qualitative and mixed-method research designs. Dr. Norton is a fellow of the Hospice and Palliative Care Nurses Association and the American Academy of Nursing. With Dr. David Casarett, Dr. Norton is a co-chair of the national task force, Measuring What Matters. Measuring What Matters is a joint initiative of the American Academy of Hospice and Palliative Care Medicine (AAHPM) and the Hospice and Palliative Care Nurses Association (HPNA) to develop consensus recommendations for a portfolio of performance measures for all hospice and palliative care programs to use for program improvement.

The Research in Palliative and End-of-Life Communication and Training (RESPECT) Center is a collaborative, interdisciplinary scientific community of researchers and clinicians working to advance the science of communication in palliative and end-of-life care across the lifespan. The Woltman Family Communication Program is housed within the RESPECT Center. For more information please go to http://www.iupui.edu/~irespect/

The Charles Warren Fairbanks Center for Medical Ethics sponsors the Fairbanks Ethics Lecture Series as an educational outreach to physicians and staff of Indiana University Health hospitals and interested others in the central Indiana community. Lectures are free, open to all, and do not require pre-registration. Continuing education credit is offered to physicians, nurses, social workers, and chaplains at no charge, regardless of their institutional affiliation.

For Questions and Comments, please contact Amy Chamness at achamnes@iuhealth.org or (317)962-1721.

For additional information about the Charles Warren Fairbanks Center for Medical Ethics, please visit our website at www.fairbankscenter.org.