

IUPUI Student Financial Services Update



WINTER 2008

Volume 1, Issue 1

December 1, 2007

Student Financial Services is moving!



IUPUI CAMPUS CENTER

It is with great excitement that **Student Financial Services** will be moving into the new Campus Center in only a few short weeks! **Please watch for signs and more information about our moving date. We will be moving from CA 147 to CE 250— just a short walk across University BLVD.**

The counseling staff located in the Student Financial Services Area is available to serve all students with financial aid, bursar, student billing, and student account related matters. Services in this area include (but are not limited to):

Financial Aid Services

- *Help students with all financial aid-related questions
- *Discuss financial aid awards (grants & loans) with current and prospective students
- *Assist students in completing FAFSA online
- *Accept forms necessary for aid eligibility (i.e. Satisfactory Academic Progress, etc.)
- *Work with lenders on behalf of students to resolve

issues regarding federal and private loans

*Provide informational presentations to students, faculty, staff, community members on all areas of financial aid at IUPUI

*Collect Student Financial Services drop-box items

Bursar Services

- *Accept in-person Bursar payments
- *Answer general bursar-related questions & billing inquiries
- *Assist students in making online payment (QuikPay)
- *Intake of bursar forms (i.e. Title IV authorizations, fee appeals, third party payment vouchers, etc.)

Student Financial Services

CONTACT INFO

E-MAIL: FINAID@IUPUI.EDU

PHONE: 317-274-4162

FAX: 317-274-5930

WEB: WWW.IUPUI.EDU/~FINAID

OFFICE HOURS:

Mon – Thurs 8:00 am – 6:00 pm

Friday 9:00 am– 5:00 pm

Saturday 9:00 am – 12 pm

Holiday Hours

Location:

Cavanaugh Hall 147

****Be sure to note our adjusted hours over the holiday season (noted to the right)**

Weekend Before Christmas	Sat, Dec 22	Office Closed
Christmas Eve & Day	Mon, Dec 24—Tues Dec 25	Office Closed
Weekdays after Christmas	Wed to Friday, Dec 26, 27 & 28	Office Closes at 5 p.m.
Saturday before New Year's Day	Sat, Dec 29	Office Closed
New Year's Eve	Mon, Dec 31	Office Closes at 12:00 Noon
New Year's Day	Tues, January 1	Office Closed

IUPUI Student Financial Services Update

Avoid the lines!

While we anticipate a seamless transition between these office locations, we would encourage students to minimize foot traffic in the office by utilizing the many alternative options available to assist you in answering all of your financial aid and bursar related needs.

Contact us via phone or e-mail!

Financial Aid Services

P: 317-274-4162

F: 317-274-5930

finaid@iupui.edu

www.iupui.edu/~finaid

Bursar Services

P: 317-274-2451

F: 317-278-1579

bursar@iupui.edu

www.bursar.iupui.edu

Use OneStart Self Service!

Log into OneStart (<http://onestart.iu.edu>) >> Click on 'Services' tab along the top >> select 'Self-Service' on the left hand menu >> scroll down to see the '**Bursar & Financial Aid**' section. Here you can...

- Review your financial aid award summary (changes, updates, etc. to grants, loans)
- Print exact copies of your past bills or Check your balance
- Make payments to your bursar account from your personal checking, savings, or credit card account (it's SAFE & SECURE!)
- Create Authorized Payers: This could be used for spouses, parents, or even employers and allows each to setup their own confidential checking account information. (*Banking account information for each Authorized Payer is viewable only by that individual*).
- Receive e-mail notifications when new bills have been sent to your QuikPAY™ account, or a payment has been made by an Authorized Payer.
- View history of all payments made - by whom, how much, and when.
- Set up direct deposit

Don't forget to check your 'Personal Info' section too! This is where you will find...

- Outstanding holds on your account
- To-do items that need attention
- An opportunity to update your mailing address

Use the DROP BOX 24 hours a day!

For your convenience, a DROP BOX is also available to collect financial aid and/or bursar-related documents or payments at any time

- Cavanaugh Hall : outside doors in CA 147
- Campus Center (once moved): north hallway outside the Student Financial Services area (2nd floor hallway)

2008-2009

FAFSA WILL BE
AVAILABLE AFTER
JANUARY 1,
2008. DON'T
WAIT—BE SURE
TO FILE BEFORE
MARCH 10,
2008.

WWW.FAFSA.ED.GOV

Anticipated refund disbursement for spring

From time to time students have a refundable credit balance on their IUPUI Bursar account. **If your refund includes semester financial aid**, please note that regulations restrict our earliest disbursement date.

- Refunds that are generated from Title IV aid (Pell Grant; Federal Supplemental Educational Opportunity Grant (FSEOG); Federal Direct Loans; Federal Perkins Loans; Federal PLUS Loans) may not be received by the student until the first day of class. Classes begin for the spring semester on Monday, January 7, 2008.
- Private funds may disburse up to 30 days prior to the start of the semester.

- State aid (SSACI HEA/O'Bannon; 21st Century Scholars, etc.) will begin disbursing towards the end of the fall semester.

If you normally anticipate using your financial aid refund to purchase books for the semester, BE PREPARED to pay for your books out-of-pocket to ensure you have them by the time classes begin. This guarantees that you will be prepared for the semester academic loan should your disbursement be delayed.

Don't forget!

Non-payment of your bursar bill does NOT cancel your class registration!

Billing Due Dates

All IUPUI tuition and fee bills are ELECTRONIC. A notification is sent to the student's IUPUI email address letting them know a bill is ready for pick up. The balance of the student account, their current bill, plus their electronic bill history can be viewed by the student or their designated third party via the OneStart portal which can be accessed by clicking on OneStart.

IUPUI Student billing follows the following schedule:

- 1st Tuesday of the month bills are prepared by Bursar.
- 1st Thursday of the month bills are ready to view. (eBill available in the 'Billing due dates' section on OneStart). The eBill is very helpful in terms of providing detailed billing and financial aid award information along with options for the payment plan.

- 3rd Tuesday of the month bills are due. ****You MUST make the 1st payment ON TIME in order to have the option of using the 2 or 3 payment plan.**

The FIRST bill for Spring 2008 will be run on December 4th and due December 18th of 2007. *Note: Late registration begins on the first day of classes and additional late fees are assessed.*

Information on payment options, installment plans, and methods of payment can be found at:

http://www.bursar.iupui.edu/payment_options.htm#TW O-PAYMENT%20INSTALLMENT%20PLAN

Bookstore Reminders

The new Barnes & Noble run IUPUI bookstore will open in their new Campus Center location on December 17th. As in the fall, you **MUST** pay for bookstore charges in full at the time of purchase; you can **NOT** charge your books to your Bursar account.

SO HOW DO I USE MY FINANCIAL AID TO PAY FOR MY BOOKS?

If you have been packaged for financial aid – and the total aid exceeds the amount of your Bursar charges – you may be eligible for a refund within 3-5 business days after your financial aid has credited your Bursar account. It is only after you receive your refund (either through direct deposit or via mailed check that you can then use this to purchase your books.

If you anticipate using your financial aid refund to purchase books for the semester, BE PREPARED to pay for your books out-of-pocket to ensure you have them by the time classes begin. This guarantees that you will be prepared for the semester academic loan should your disbursement be delayed for any reason.

In order to ensure that your financial aid arrives and credits your Bursar account at the earliest possible time and without any delay, please review the following. Access [OneStart](#) to:

- a) review your “To-Do” List to complete any outstanding requests/actions,
- b) review your Bursar bill to determine if you will have excess aid, and
- c) ensure that you have completed your Master Promissory Note (MPN) for your federal Stafford Loan (new borrowers only).

February is Financial Aid Awareness Month!

February is Financial Aid Awareness Month. During this time, we will be offering a variety of opportunities to assist you in completing your FAFSA and to answer any questions that you may have regarding Financial Aid. Stay tuned to our website for more details! Here is a quick overview:

College Goal Sunday (www.collegegoalsunday.org)	Sunday, February 17, 2008	2 p.m.
Financial Aid Session (complete your FAFSA, ask questions)	Tues, Feb 19 & Wed, Feb 27	4—6 p.m.
	Wed, Feb 20 & Tues, Feb 26	6—8 p.m.
Campus Day (www.visit.iupui.edu/campusday)	Sat, March 1	all day!